

## **2020 – 2021 SEASON PASS ASSURANCE PROGRAM & REFUND POLICY**

### **EARLY PURCHASE PASS ASSURANCE:**

**Valid through November 26, 2020\***

*\*(Projected Opening: November 27, 2020)*

#### **100% Credit Option**

Prior to our projected opening day, if you request a credit on your pass purchase, regardless of the reason, we will issue a credit for any reason, for the full amount you paid, to be used towards a 2021 - 2022 season pass.

#### **Refund (fees apply) Option**

Prior to our projected opening day, if you request a refund on your pass purchase, we will issue a refund for any reason, minus a \$50 processing fee per transaction.

### **IN-SEASON PASS ASSURANCE**

**Dates Valid: November 27, 2020 - April 11, 2021\***

*\*(projected closing)*

#### **ADDED ASSURANCE FOR COVID Health Crisis**

Each quarter of the season takes 25% off of the pro-rated credit, but with added assurance that if the season is interrupted or ended due to a public health crisis, a pro-rated credit (with no fees) will be applied toward a future season pass purchase.

#### **Effective November 27, 2020, our normal credit/refund policy applies:**

Per our normal refund credit/refund policy, Cannon Mountain will consider credits or refunds for illness or injury or life-altering events that prevent you from skiing, with medical documentation - on a case by case basis. A pro-rated refund may be requested for illness or injury, but is subject to final approval and a \$50 processing fee per transaction. As we enter each quarter of the season, a 25% reduction applies toward the pro-rated credit or refund.

#### **FAVORABLE WEATHER IS NOT GUARANTEED**

Cannon Mountain does not issue guarantees based upon the weather, and does not issue credits or refunds in any situation that causes a closure due to unfavorable weather. This includes wind hold, single day or multi-day closures, or an early end to the season due to unfavorable weather or a lack of snow.

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