



## FREQUENTLY ASKED QUESTIONS

### WHAT IS CONSIDERED A GROUP?

To qualify for group rates, a group must have 20 or more paid group members (of any age category). Youth groups need a minimum of 12 people total.

### DOES CANNON MOUNTAIN HAVE A COMPLIMENTARY POLICY?

Of course! One complimentary full-mountain day ticket is offered for every 20 paid guests.

### WHAT'S THE EASIEST WAY TO GET TO THE MOUNTAIN?

Cannon is not only ranked by SKI Magazine as a top winner for VALUE, but also ACCESSIBILITY/ACCESS! We are located directly off Interstate 93 via exit 34C; the highway comes directly through the State Park. Cannon's parking lots are on the left, 1/4 of a mile once off the exit.

### WHERE DO I DROP OFF MY GROUP MEMBERS WHEN WE ARRIVE AT THE MOUNTAIN?

The Unload Area, located at the front of the main parking lot; makes off-loading (and on-loading!) quick and easy. If arriving in individual cars, it's best to drop off the guests and then park. If arriving in a bus, it may idle while the group off-loads and then park in either the large lot across the street or in the Echo Lake parking lot if the large lot is full. Parking attendants will assist in getting vehicles in and out as well as finding the best location for a bus that is remaining on property for the day.

### FORMS OF PAYMENT?

All forms of payment are accepted, including all major credit cards, company checks and cash. A Guest Service Coordinator will ask for the group's final numbers including all age categories, rentals and lessons. Payment will only be accepted upon arrival in one transaction by one representative from the group.

### WHERE DO I PICK UP MY GROUP'S TICKETS?

Notchview, Guest Services. Just ask for "Group Sales" and let them know your group name!

### WHERE DO WE GO FOR RENTALS?

The Rental Shop is located adjacent to Notchview Guest Services in the Peabody Base Lodge. The shop will be made aware of the number of rental packages, helmets, damage waivers, etc. after checking in at Guest Services. It is a self-entry process where a rental ticket will be generated with the individual's correlating fit information.

### WHERE DO WE GO FOR GROUP LESSONS?

Group lessons leave from the Peabody Base Area at the Snowsports School Meeting Area by the Peabody Express Quad. The Brookside Snowsports Center will be made aware of how many lessons and what times have been reserved. Lessons go out at 10:00am & 1:30pm midweek and 10:00am, 11:30am and 1:30pm on weekends/holidays.

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